DEPARTMENT OF JUSTICE

eForm 4473
User Installation Guide

Department of Justice
Bureau of Alcohol, Tobacco, Firearms and Explosives

Information Services Division

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eForm 4473 User Installation Guide

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1   Installing eForm 4473

1.1   Online Installation

Open an Internet browser and navigate to the following URL:
https://www.atf.gov/firearms/applications-eform-4473-download. You will see a page similar to the one shown in Figure 1.
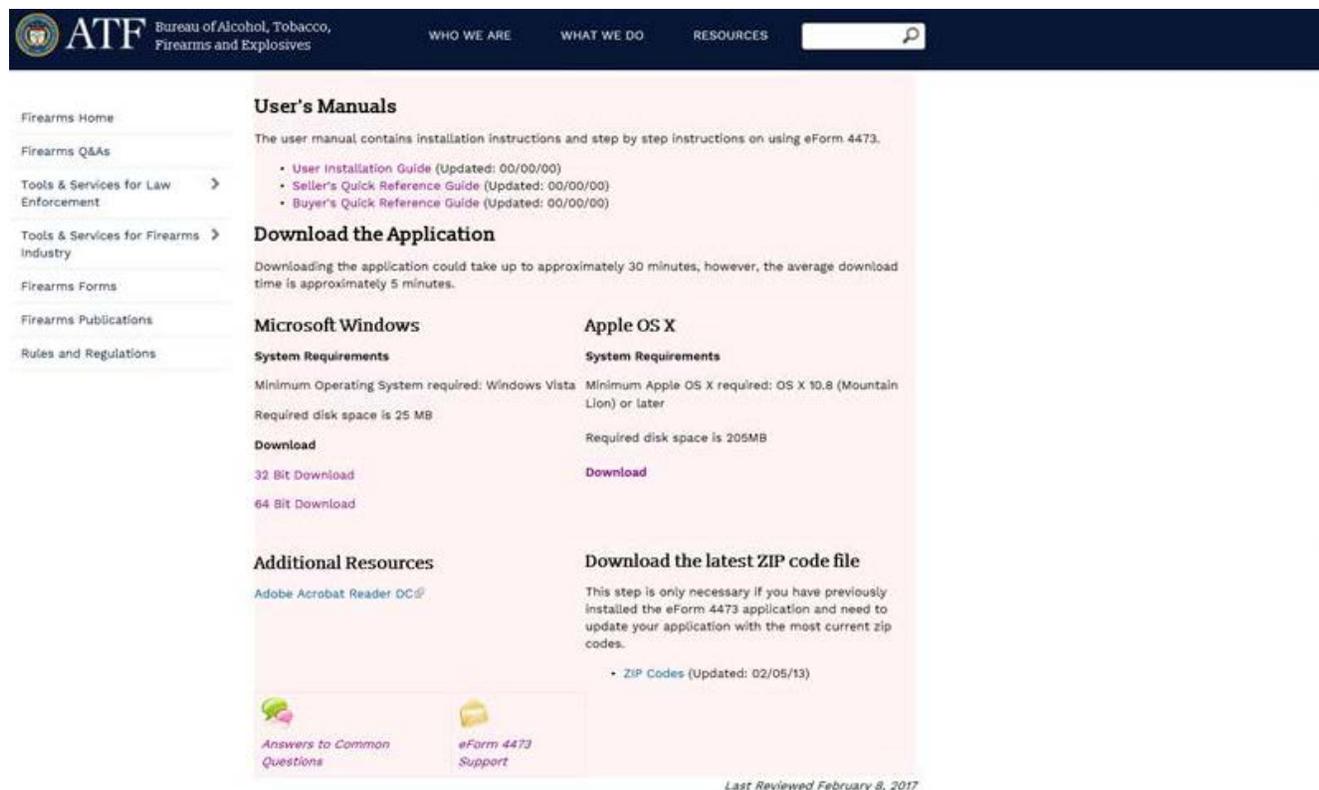

Figure 1: eForm 4473 Download Page

From the eForm 4473 ***Download Page***, you can access answers to frequently asked questions (FAQs) or the support page to email your eForm 4473 questions. This page also allows you to download the application ZIP Codes, User's Manual, and Quick Reference Guides.

To install the application select the appropriate *Download* link. This will display the eForm 4473 ***User Agreement Page*** shown in Figure 2. In addition to downloading the application for Windows or Mac, this page directs you to answers to frequently asked questions (FAQs) or to the support page to email your eForm 4473 questions. This is also where you download the updated ZIP Codes, User's Manual, and Quick Reference Guides.
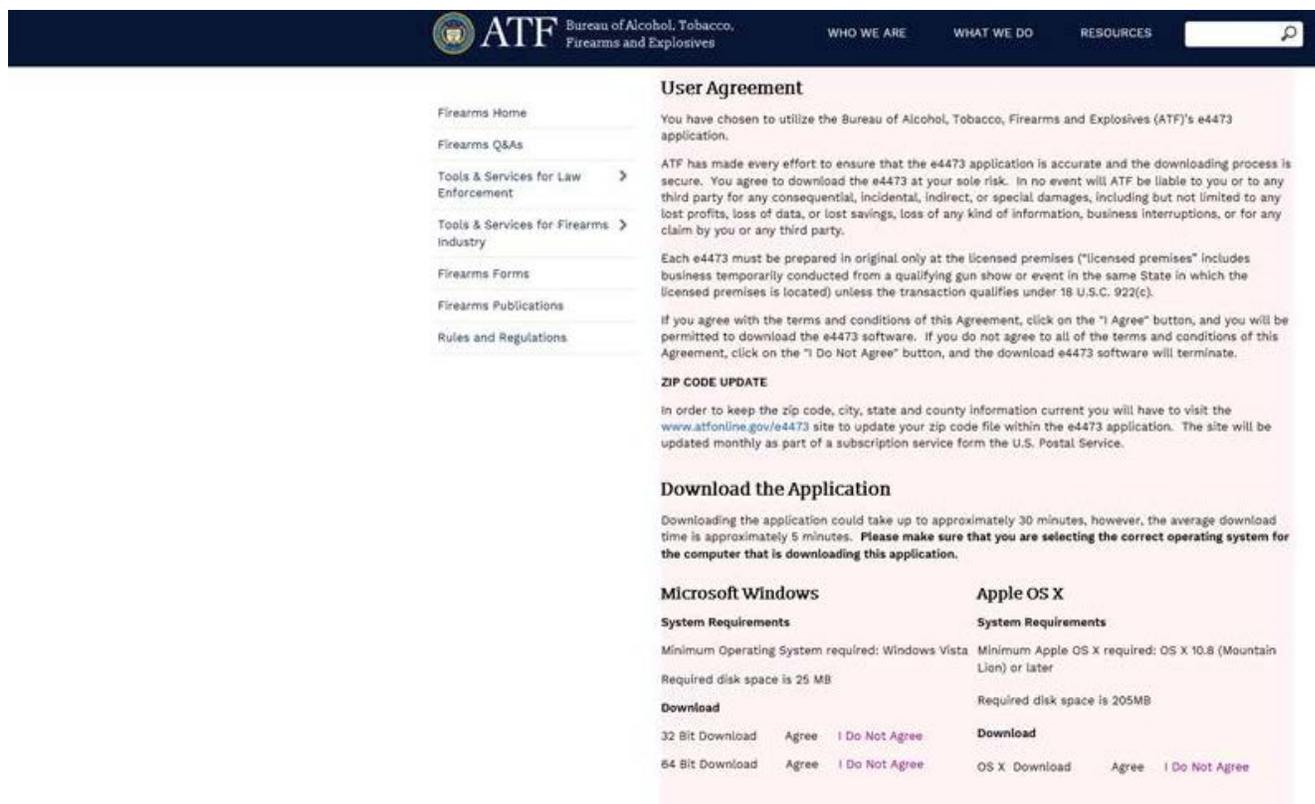
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Figure 2: eForm 4473 User Agreement Page

1.1.1   Installing in Microsoft Windows

Supporting Software

Adobe Reader version is required to run the eForm 4473 application on Windows. If the computer running the eForm 4473 application does not have Adobe Reader installed, the software can be installed, at no cost, from its respective website by clicking the *Adobe Acrobat Reader DC* link on the ***eForm 4473 Download Page***. This will direct you a new window to the respective commercial site. Follow the installation instructions as provided.

Once you have downloaded Adobe Reader, close the window and go back to the ***eForm 4473 Download Page*** as seen in Figure 1.

To install eForm 4473 application, click on the appropriate *Agree* link for Windows displayed in Figure 2. The *File Download Security Warning* box will display. Click the *Run* button to start the install process.

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Figure 3: The File Download Security Warning Box

This box will automatically close and download progress dialog box is displayed.

Note: The application download process could take up to 30 minutes to complete depending on the connection.
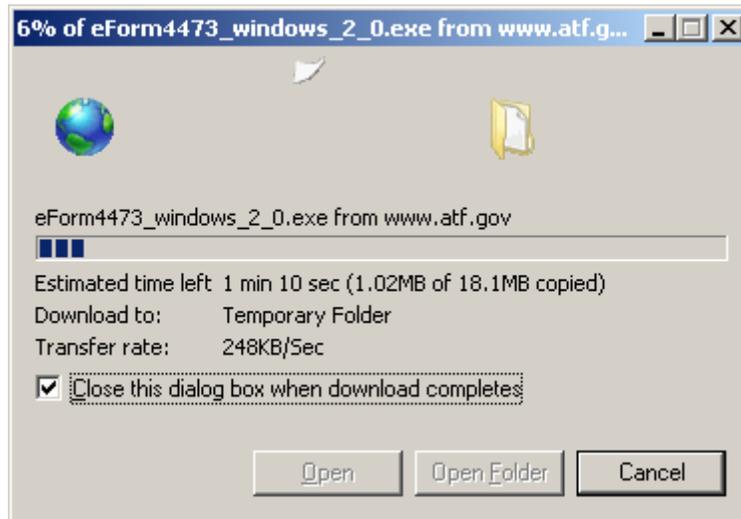

Figure 4: Download Progress Box

This box automatically closes and a *Security Warning* dialog box is displayed indicating that no digital signature is included with the application download. This is an approved ATF application and can be run without security implications. Click the *Run* button to proceed.
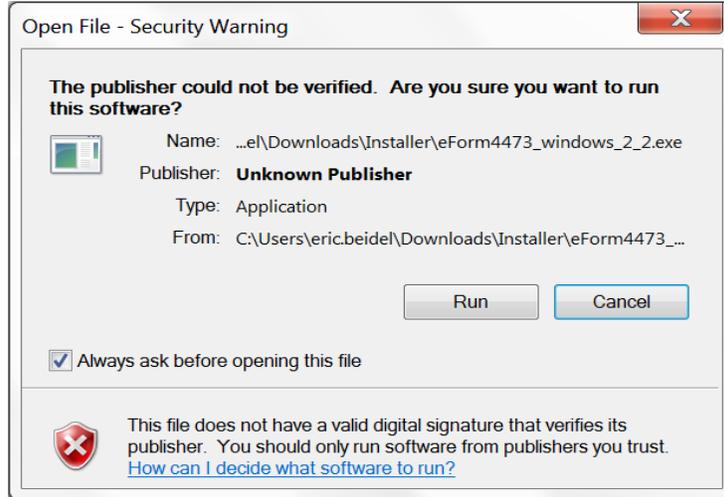
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Figure 5: Security Warning Dialog Box

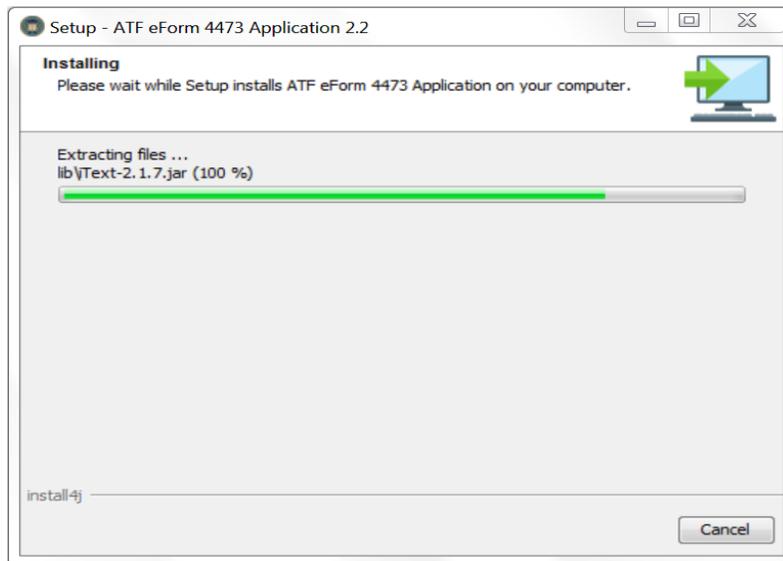This box automatically closes and an install progress box is displayed.

Figure 6: ATF eForm 4473 Install Progress Box

The *eForm Application Setup Wizard* will display. Click *Next* to continue with the installation.
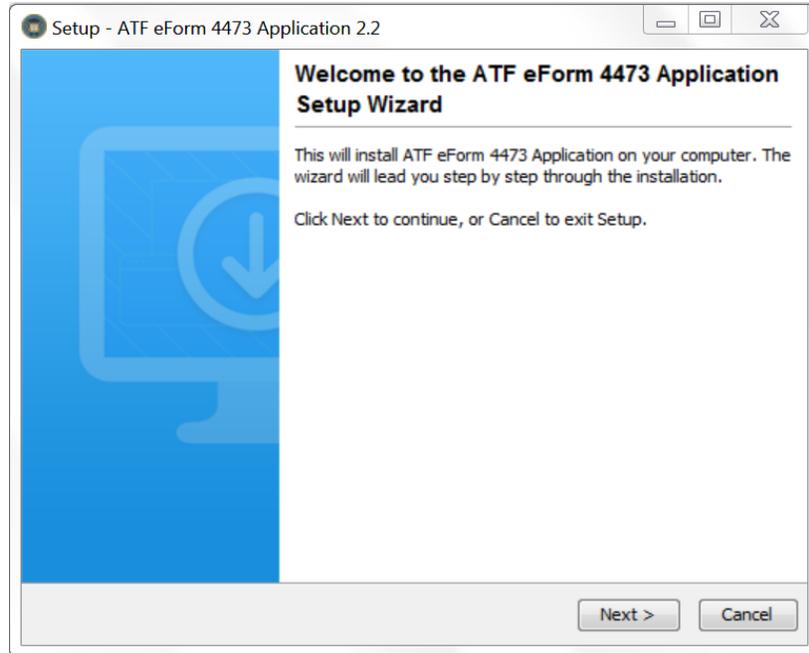
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Figure 7: eForm 4473 Application Setup Wizard Box

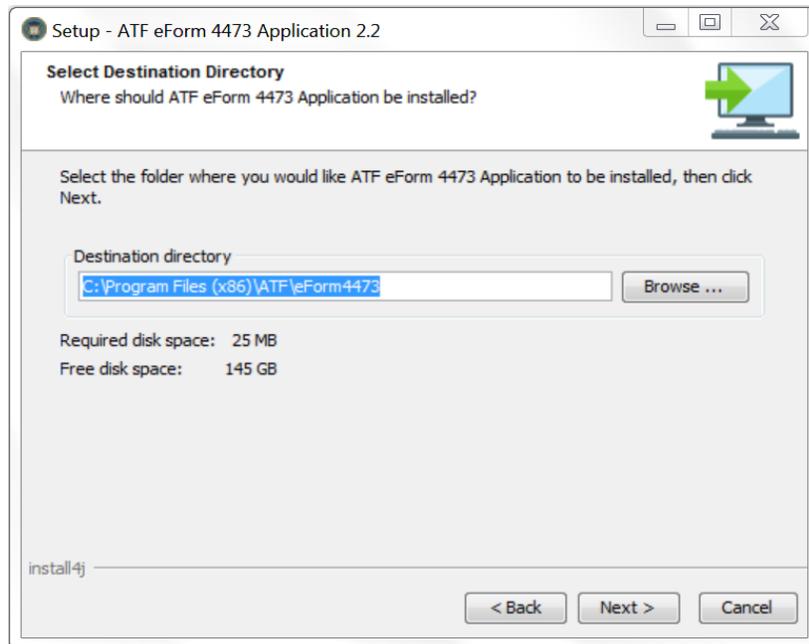Proceed through the next three screens per the instructions provided in the Setup Wizard.

Figure 8: Select Destination Directory Box
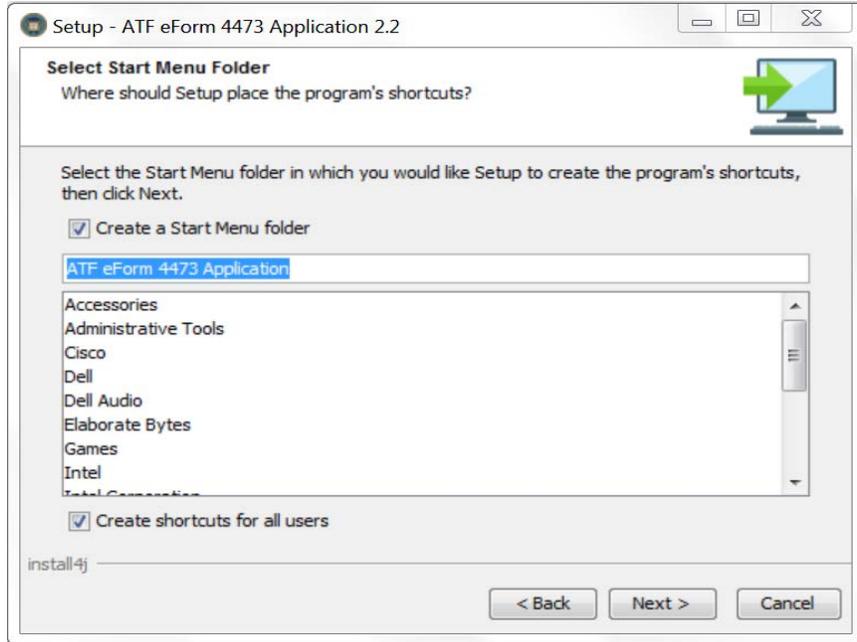
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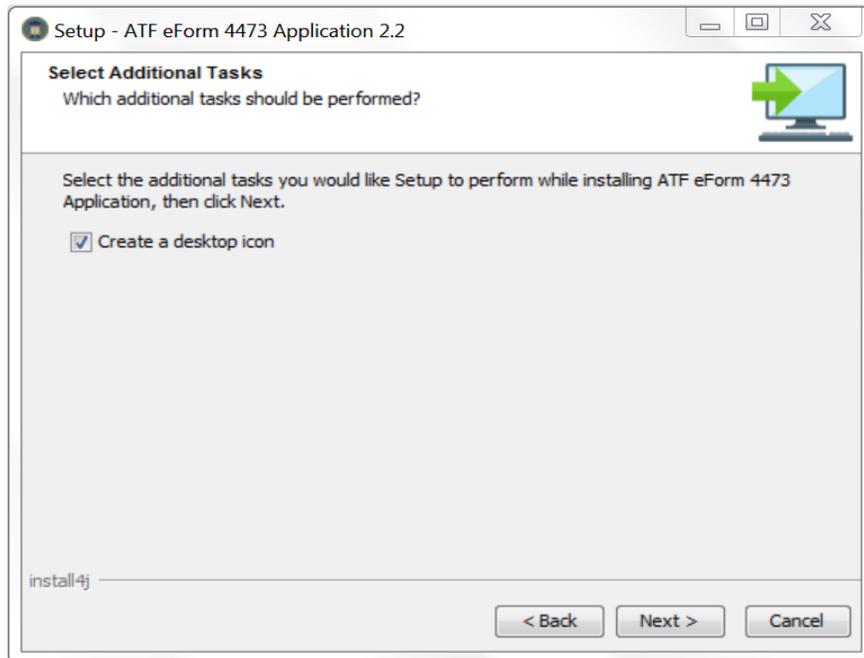**Figure 9: Select Start Menu Folder Box**

Figure 10: Select Additional Tasks Box

Once you click *Next* in Figure 10, the application will finalize the installation. A box will appear briefly and then automatically close.

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The last screen for the Setup Wizard for Installing in Windows will appear as seen below in Figure 11. Click *Finish*.
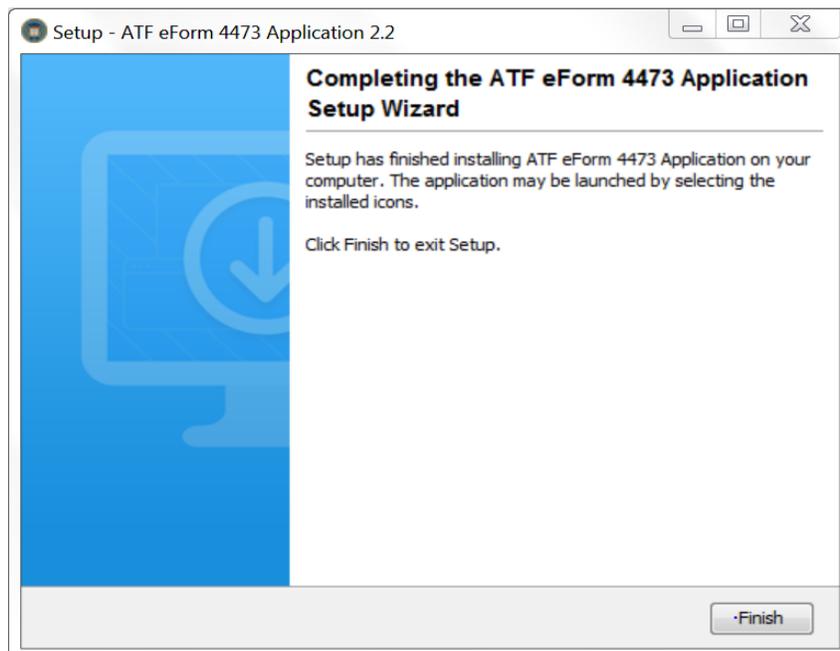

Figure 11: eForm 4473 Setup Wizard for Windows Final Screen

Installation is now complete and the following eForm 4473 Application icon is installed on your computer desktop. Double click this icon to launch the eForm 4473 application.

1.1.2 Installing on Apple McIntosh

From the ***eForm 4473 Download Page***, select the appropriate *Download* link. This will display the ***eForm 4473 User Agreement Page*** shown in Figure 2. Click on the appropriate *Agree* link after reading the user agreement.

The file automatically downloads to your default download folder specified in your browser configuration. Browse to your default download folder as it was specified and identify the *eForm 4473_macos_2.2.dmg* file and launch it from that location by clicking the *eForm 4473 Application Installer* icon in Figure 12 below.
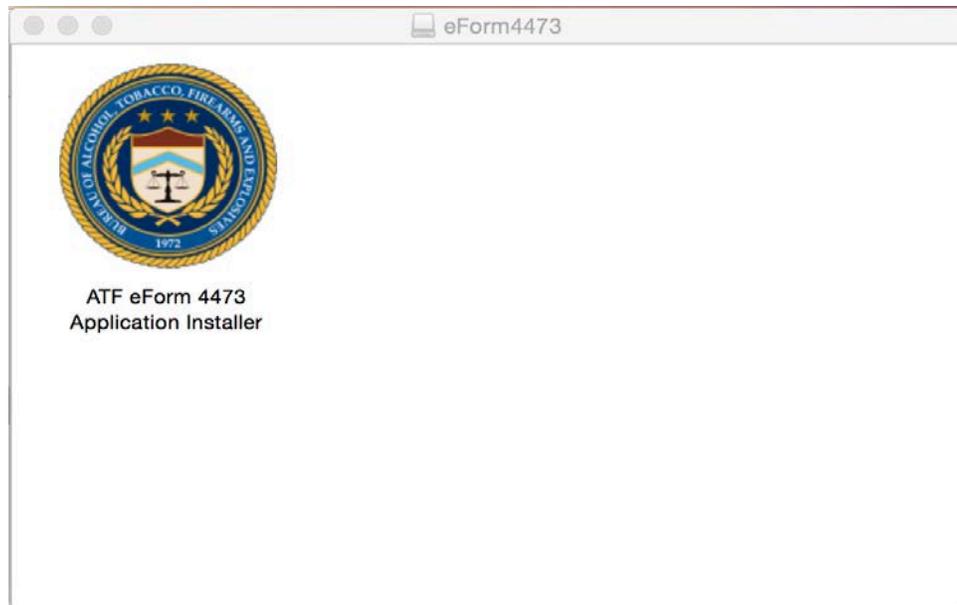
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Figure 12: eForm Application Installer Icon
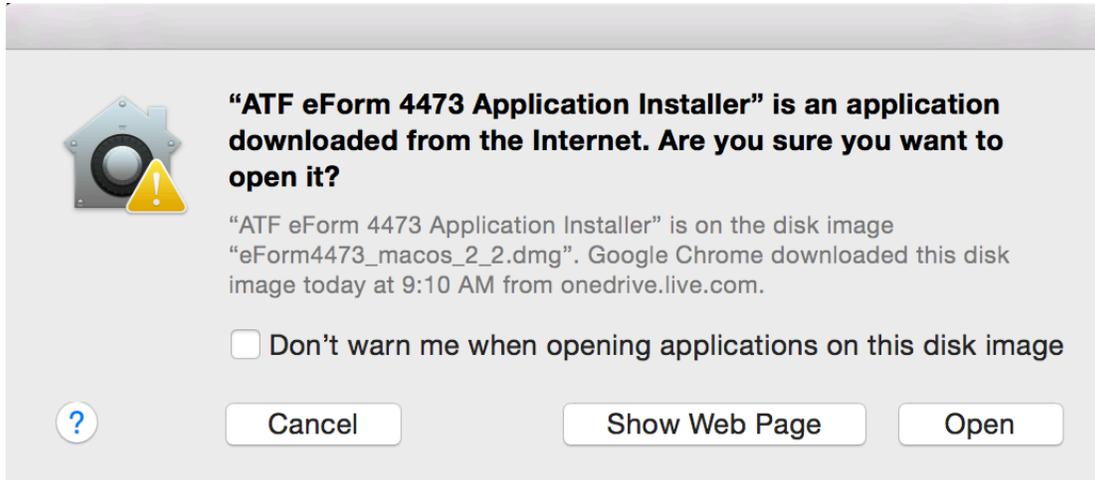
Click **Open** in Figure 13.

Figure 13: eForm 4473 Application Installer

The **eForm 4473 Application Setup Wizard** will open. Proceed through the next three screens per the instructions provided in the Setup Wizard.
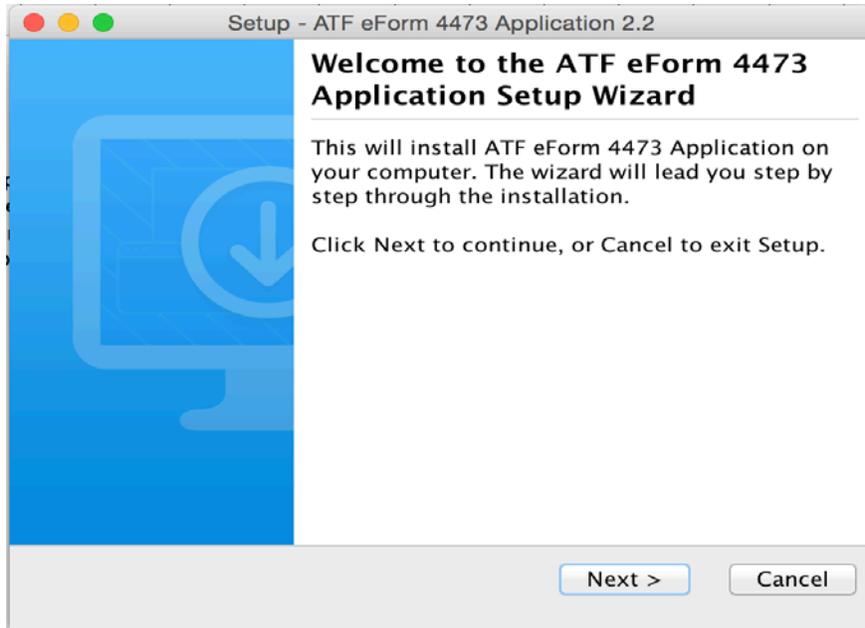
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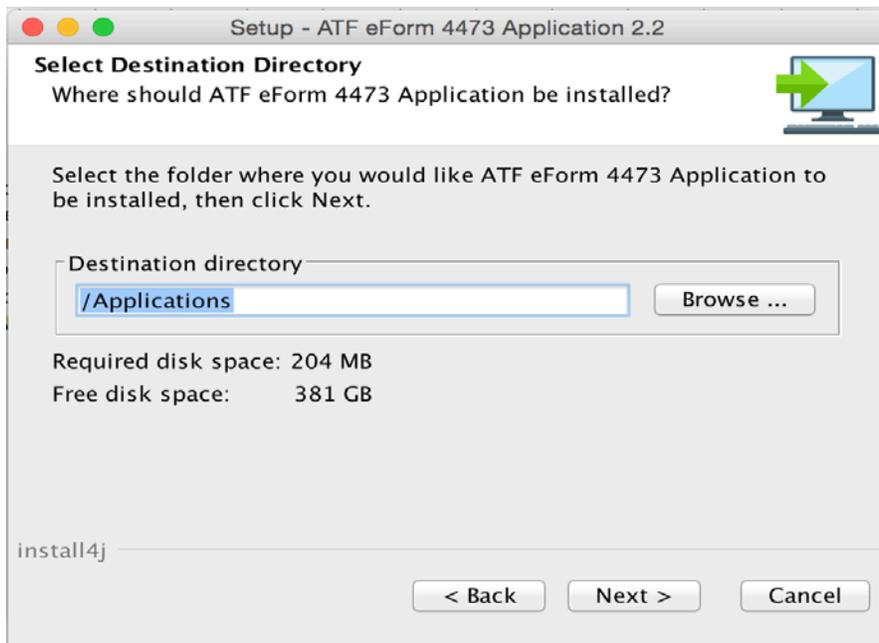

Figure 14: eForm 4473 Application Setup Wizard

Figure 15: Select Destination Directory Box
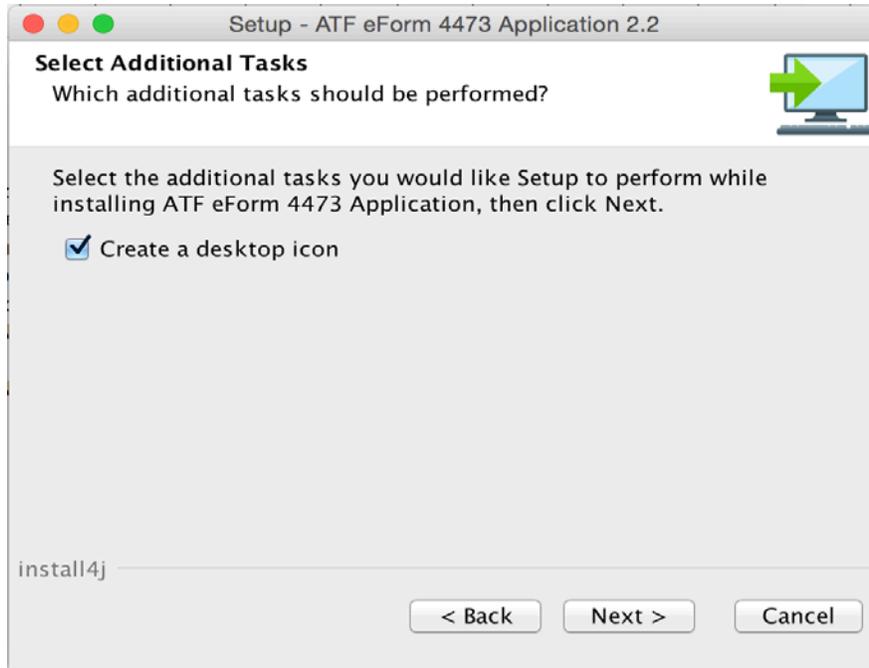
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Figure 16: Select Additional Tasks Box

Once you click *Next* in Figure 16, the application will finalize the installation. The last screen for the Setup Wizard will appear as seen below in Figure 17. Click *Finish*.
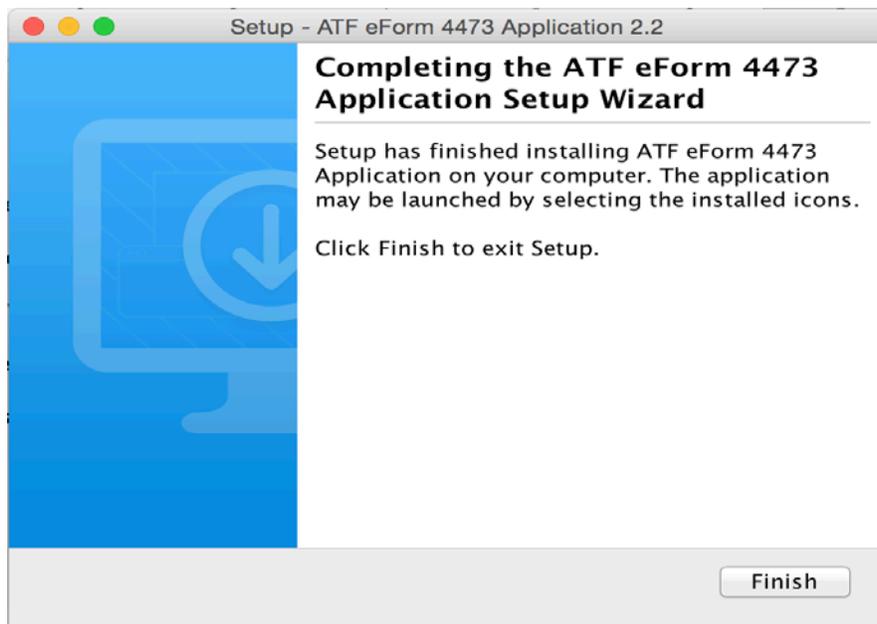

Figure 17: eForm 4473 Setup Wizard Final Screen

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Installation is now complete and the following eForm 4473 Application icon is installed on your computer desktop. Double clicking on this icon will launch the eForm 4473 application.